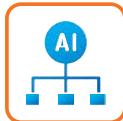


Live HUB

BUILD ANY VOICE AI. CONNECT ANY VOICE CHANNEL. YOUR WAY.



Virtual Agent



Conversational IVR



Live Agent Assistant



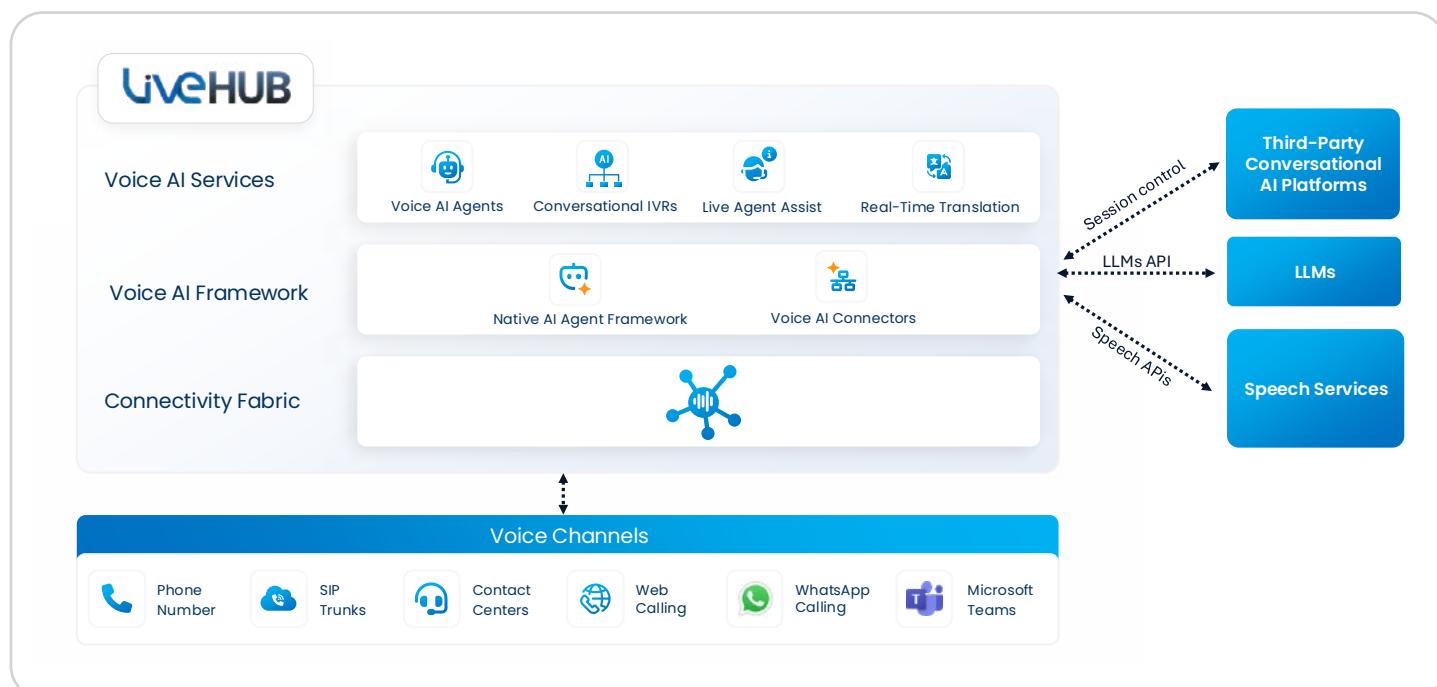
Real-Time Translation

What is Live Hub?

AudioCodes Live Hub is a self-service cloud platform for building and deploying voice AI services that work in the real world on real systems. Unlike point solutions that offer only AI Voice bots or IVRs, Live Hub brings together a full suite of voice AI capabilities including Conversational IVR, Voice AI Agents, Live-Agent Assist and real-time Translation, all in a single, self-service platform.

With seamless integration into SIP trunks, PBXs, Microsoft Teams, CCaaS platforms, WhatsApp, and WebRTC, Live Hub makes it simple to deliver AI-driven conversations directly on the systems you already rely on.

Live Hub Framework



Why Choose Live Hub?

- **All-in-One Voice AI solution:** Multiple voice AI services in one platform
- **No Tech Lock-In:** Use Live Hub's AI stack or bring your own
- **Self-Service Simplicity:** Build, integrate, and deploy quickly
- **Deep voice infrastructure Integration:** Connect AI seamlessly into real-world voice environments
- **Trusted & Reliable:** Backed by 25+ years of AudioCodes voice expertise
- **Flexible Business Models:** Fits developers, partners, and system integrators

Live Hub: Key capabilities

| | |
|---|--|
| Native AI Agent studio | Build LLM-powered voice bots directly on the platform |
| Conversational IVR | Natural, speech-first call flows (no rigid menus) |
| Live-Agent Assist | Real-time guidance, suggestions, and on-the-fly translation |
| Real-Time Voice Translation | Low-latency multilingual translation for instant, global communication. |
| Multi-channel voice and telephony integration | SIP trunks, UCaaS/PBX, CCaaS/contact centers, Teams, WhatsApp, WebRTC or purchase phone numbers |
| Flexible Choice of AI Providers | Use your preferred CAIP, STT/TTS, and LLMs with ease |
| Enterprise-grade security and reliability | Built on AudioCodes' global voice infrastructure for high availability, low latency, and enterprise reliability. |

Why AudioCodes

For more than two decades, AudioCodes has powered enterprise voice worldwide. With Live Hub, we combine our proven reliability and global voice infrastructure with the latest in AI — helping you **turn AI innovation into real customer value.**

[LEARN MORE](#)

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